

# primion access solution via ITENOS cloud

ITENOS



# Leading European hospital manages primion access solution via ITENOS cloud

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primion Technology GmbH has now equipped a large German hospital with a modern access control system. The system is controlled centrally and securely from the SOLIDCLOUD from ITENOS. ITENOS also acts as trustee for the sensitive access data.

Around 500,000 patients are treated annually in one of the most modern clinics in Europe, 100,000 of whom are inpatients. More than 11,000 employees are on duty around the clock for health care. However, the hospital not only attaches great importance to first-class medical care, but also to maximum security for patients, employees and sensitive hospital areas.

Visitors and employees should only enter those rooms in which they are actually allowed to stay. In this way, the hospital management wants to protect the people in the hospital, but also secure patient data, medication and medical equipment from unauthorized access.

## Software from the SOLIDCLOUD

primion installed a modern access solution in the hospital. Around 5,500 doors were equipped with electronic locking cylinders and door terminals. The hospital ID card serves as the carrier medium for access authorisation. Over 17,000 data records for the authorisation are already stored in the system and are managed securely and clearly.

The hospital's access solution is controlled centrally and conveniently via a centrally hosted administration software. Among other things, it can be used to issue or withdraw authorizations to the minute, manage



visitors, record times and accesses and easily detect attempted manipulation. However, the software is not hosted in the hospital's computer centre – as is usually the case – but is provided via the secure and highly available SOLIDCLOUD from ITENOS.

Jens Bösche, Sales Manager North of primion: "It was very important for our customer to have a reliable partner. Furthermore, it was imperative that the data should be stored in Germany. We were able to guarantee this through our cooperation with ITENOS".

SOLIDCLOUD is a cloud infrastructure that is oriented towards the requirements of medium-sized businesses. It is hosted exclusively in German, ISO-certified data centres and, thus, meets the highest security requirements. High scalability and price transparency are further advantages of this cloud solution.

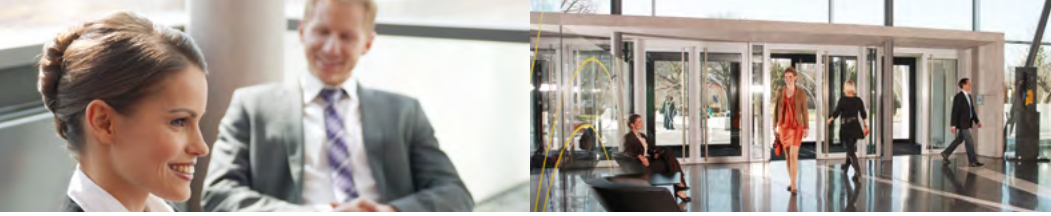
And there are further advantages for the clinic: Thanks to the cloud solution, the authorization software can be operated centrally, off campus. Further locations can be easily connected. In addition, the administrative effort is minimized compared to decentralized software hosting.

#### **ITENOS is data trustee**

The primion systems are of course GDPR compliant. Currently, primion is the first company in the industry in Germany with an ISO/IEC 27001:2013 certificate for information security in the area of "Time & Security".

The primion system receives all necessary personal data from the higher-level SAP HR system. But not directly. ITENOS acts as the data trustee. Via a special interface, the personal data runs anonymously into the access system. In the event of a security-relevant incident, ITENOS makes the relevant data available to the hospital after prior approval.

Thus, the German showcase hospital is always on the safe side: Only those who are allowed in will get in. And this is done conveniently and without a great deal of administrative effort. And thanks to the sophisticated solution from primion and its partner ITENOS, the highest possible level of data protection is always guaranteed.



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