



# Successful partnership on the African continent

**primion systems facilitate the daily work of authorities and institutions in Morocco**

Resource Management Solutions (RMS) in Rabat, Morocco is a very successful partner for primion on the African continent. Large authorities and institutions, hotels, financial service companies and international corporations trust the planning and solutions in the area of security technology, which RMS offers in collaboration with primion. RMS specialises in the integration of solutions for Time & Attendance and Access Control as well as for HR information systems and financial administration.

## **Treasury headquarters project**

One of the current projects is the installation of an Access Control

and Time & Attendance system as well as the integration of canteen data billing at the government Treasury headquarters (DGI). At present, the DGI is working intensively on a reform of Moroccan tax legislation with the goal of strengthening the confidence of the citizens in their government. The primion software prime WebTime has been deployed in two locations, at the headquarters in Rabat and at a regional office in Kenitra. The responsible manager of the IT departments was impressed by the reliability of the software as well as its programming and customising options.

The customer placed a lot of importance on the facility of monitoring and controlling visitor flows as well as the assignment of access control rights. Other important factors were the flexibility and the platform-independence of the system. A special feature with the implementation of this demanding project was the high security standards, which included particular regulations for each individual location. Qualified training courses and after-sales support were further requirements laid down by the DGI, which primion carried out together with its Moroccan partner.

### **Poste Maroc project**

Another important project was the recent equipping of the Moroccan Post Office with a flexible Time & Attendance, Access Control and Intrusion Detection system. Poste Maroc offers a range of services in the areas of letter and parcel deliveries as well as financial services. The company employs more than 8,000 people at around 1,650 branches distributed throughout the country. Branch networking and a resulting improvement in communication as well as a strengthening of identification processes were the side-effects that were being looked for, with the installation of the primion system by RMS.

### **Credit Agricole project**

A project with a similar background has been implemented by RMS with primion at the Credit Agricole

(CAM), a respected bank with a long history going back to 1929. Through the competence of its staff and the high quality service offering, the company had established a good name for itself in Morocco. It was very important for the company, which offers typical banking services as well as property financing, investment advice and insurance, always to be at the cutting edge of technology.

Around 4,000 people work for the CAM at over 400 branches spread throughout Morocco. In order to further strengthen the service mentality, the CAM had planned to extend opening hours and to increase the number of ATMs from its current level of 306. The video monitoring that was necessary for this was installed by RMS. The Access Control system as well as a flexible

Time & Attendance system, tailored to the needs of a finance company, were also implemented at CAM in cooperation with the active Moroccan partner. This was further enhanced by the addition of canteen data billing. All these applications are handled through a contactless RFID card.

This comfortable and convenient innovation was welcomed by the staff, especially as the cards are printed with the bank's logo for identification purposes. It also provided them with a significant reduction in effort, as only authorised persons were granted access, so that "we don't always have to play detective" as highlighted by a long-time employee in Rabat, Mr. Omar.



**primion**

 **group**

Digitek · GET · OPERTIS · primion