

Overview of Repair Costs

This is a listing of the repair flat rates for the individual products of primion Technology GmbH.

Item	Small flat rate	Large flat rate
Time & Attendance terminals	220,00 €	550,00 €
DT 100		
DT 800 NG		
DT 900 / ML 900		
DT 1000		
DT 1100		
ADT 1100		
ADT 1200		
Not listed items		X
Units for access control	260,00 €	650,00 €
IDT 2x		
IDT 6/8		
IDT 12		
IDT 16		
IDT 32		
Readers	180,00 €	280,00 €
Active	X	
Discontinued		X
Locks/cylinders	160,00 €	260,00 €
Cylinders		
Door locks		
Door handles		
Others	140,00 €	350,00 €
Power supplies		
MProg		
Merchandise	According to time and effort	

Small flat rate

- Visual defects on the housing
- Clear error pattern
- Incorrect configuration by customer
- Maximum repair time 25 minutes
- Maximum 1 board to be replaced

Large flat rate

- No clear error pattern
- Repair time longer than 25 minutes
- More than 1 board to be replaced